
Finance and Corporate Services Scrutiny Board (1)

Time and Date

10.00 am on Monday, 4th August, 2014

Place

Committee Rooms 2 and 3 - Council House

Public Business

1. **Apologies and Substitutions**
2. **Declarations of Interest**
3. **Minutes**
 - (a) To agree the minutes of the Finance and Corporate Services Scrutiny Board (1) meeting held on 14 April 2014 (Pages 3 - 6)
 - (b) Matters Arising
4. **Customer Journey - Six Month Progress Report** (Pages 7 - 14)
Briefing Note of the Executive Director, Resources
5. **Work Programme** (Pages 15 - 18)
To consider the Board's Work Programme 2014/15
6. **Any other items of Public Business**
Any other items of public business which the Chair decides to take as matters of urgency because of the special circumstances involved
7. **Meeting Evaluation**

Private Business

Nil

Chris West, Executive Director, Resources, Council House Coventry

Friday, 25 July 2014

Notes:

- 1) The person to contact about the agenda and documents for this meeting is Matthew Rossi, Governance Services, Council House, Coventry. Alternatively information about this meeting can be obtained from the following web link:
<http://moderngov.coventry.gov.uk>

- 2) Council Members who are not able to attend the meeting should notify Matthew Rossi as soon as possible and no later than 9.00 a.m. on the day of the meeting giving their reasons for absence and the name of the Council Member (if any) who will be attending the meeting as their substitute.
- 3) Scrutiny Board Members who have an interest in any report referred to this meeting, but who are not Members of this Scrutiny Board, have been invited to notify the Chair by 12 noon on the day before the meeting that they wish to speak on a particular item. The Member must indicate to the Chair their reason for wishing to speak and the issue(s) they wish to raise.

Membership: Councillors R Brown, D Galliers, M Hammon, L Harvard, L Kelly, R Lakha, J Mutton, R Sandy (Chair) and T Sawdon

Please note: a hearing loop is available in the committee rooms

If you require a British Sign Language interpreter for this meeting
OR if you would like this information in another format or
language please contact us.

Matthew Rossi

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